

Assistive
Devices

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The Denver Acquisition and Logistics Center (DALC)

provides

Products and Services

to

Veterans Health Administration Clinics and other Government Agencies
Nationally and Disabled Veterans Worldwide.

Denver Acquisition and Logistics Center (DALC)



155 Van Gordon Street
Lakewood, CO 80228-1709
Phone: 303-914-5145
Fax: 303-914-5420

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INTRODUCTION

General Information

The Denver Acquisition and Logistics Center (DALC) provides products and services directly to Veterans Health Administration Clinics and other Government agencies nationally, and disabled veterans worldwide. Products available include:

- Cochlear Implants and accessories (Implants not currently included in catalog)
- Custom and stock hearing aids (Not currently included in catalog)
- Hearing aid accessories
- Batteries
- Assistive devices and accessories
- Assistive Listening devices (to include alerting devices)
- Prosthetic socks
- Aids for the visually impaired
- Orthotic softgoods

If additional information is required on a specific item, please contact the Veteran Services Division at 303-914-5145.

How to Order

The Remote Order Entry System (ROES) simplifies the ordering process. Facilities are able to place orders electronically which increases the accuracy in the ordering process and allows the tracking of the order status on-line. Specific ordering information is described below.

A. VA Prosthetic and Sensory Aids Services VA Audiology and Speech Pathology Services

Orders should be placed through ROES. Please refer to the “ROES Training Manual and Reference Guide” for specific instructions on placing an order. Items can be shipped to the requesting service or specific veteran.

Individual veteran records should be established through ROES by the appropriate VA service. Once established in DALC records as having continuing eligibility status, veterans then may order the following items directly from the DALC:

Batteries: Complete and mail VA Form 2346, “Request for Hearing Aid Batteries and Accessories.” A replacement order card (VA Form 2346) is enclosed with the supply of batteries for use when more are needed.

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Hearing Aid Accessories: Complete and mail VA Form 1107, “Request for Hearing Aid Repairs, Cords or Tubing” or VA Form 2346, “Veteran’s Request for Hearing Aid Batteries and Accessories” by filling in the “Accessories” block. VA Form 1107 is enclosed in the box set-up that is sent with the initial supply of batteries. A replacement card (VA Form 1107) is also enclosed whenever repaired hearing aid(s) are returned to the veteran. A replacement order card (VA Form 2346) is enclosed with each shipment of batteries for use when more are needed.

Prosthetic Socks: Complete and mail VA Form 2345, “Veteran’s Request for Stump Socks.” A replacement card (VA Form 2345) is enclosed with the supply of prosthetic socks for use when more are needed.

VA Forms 1107, 2346, and 2345 should be available for stock at local VA facilities upon request from VA Forms and Publications. These forms can also be obtained from DALC.

B. Other VA activities

Orders should be placed through ROES. For specific instructions on placing an order, please refer to the “Remote Order Entry System Manual for Veterans Affairs Customers.”

C. Other Government Agencies (OGA), including Department of Defense (DoD) activities

Government purchase card orders for all available products, including custom hearing aids, can be placed over the Internet. For further information regarding secure Internet access and specific instructions on placing an order, please contact the Veteran Services Division at 303-914-5145.

Returns

For assistive devices, assistive listening and alerting devices, batteries, hearing aid accessories, prosthetic socks, aids for the visually impaired and orthotic softgoods:

These items may be returned for credit, if the following criteria are met:

- Are unused and suitable for reissue to any source.
- Are in original packaging and undamaged.
- Have been received at facility no more than 90 days prior to proposed return.

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In the event that an item is received damaged or defective, please contact the Veteran Services Division. If requested, a one-for-one exchange will be provided, or a credit for damaged or defective items will be issued. Exchange or credit will be provided on items returned within 90 days from date of purchase from DALC.

For stock hearing aids:

Clinics may return any stock hearing aid for any reason within six months of date of purchase from DALC, provided it is available under the current contract. This includes hearing aids that are no longer needed as well as any that are defective or require repairs. DALC requests that hearing aids be returned in “as received” condition, complete with all documentation and all other items included at the time of purchase.

VA Audiology and Speech Pathology Services may return stock hearing aids that are no longer on contract to DALC for use in the national loaner pool or they may be retained for use in the local facility’s loaner pool. Credit cannot be granted for hearing aids returned for this purpose.

For Vendor information:

If vendor information is needed, click on the vendor name located below the item name and you will be directed to the vendor information sheet that is located at the end of the catalog.

Shipping Methods:

Routine: processing and shipment of orders for stocked items is accomplished on a first-in, first-out basis. These orders will be shipped via Federal Express Ground service with a two to three day delivery timeframe.

Priority: processing and shipment of orders for stocked items is accomplished within 24 hours. These orders will be shipped via Federal Express Air service with a two day delivery timeframe. Please note that this delivery service will be used to ship backordered items as soon as they are received.

Emergency: processing and shipment of orders for stocked items is accomplished immediately upon receipt. These orders will be shipped via Federal Express Priority service with a next day delivery timeframe. Please note that emergency orders must be received before 1:00 p.m. (Mountain Time) to ensure next day delivery. Orders received after this timeframe, on weekends or on holidays will be shipped the next business day. It is requested that each situation be carefully evaluated prior to placing an emergency order as overuse can cause shipment and other overhead costs to increase.

Phone Numbers

POINTS OF CONTACT

Veteran Services Division

Requests for items managed: veteran record information

Phone: (303) 914-5145
Fax: (303) 914-5420

MS Exchange Address dalc.css@mail.va.gov
DALC Web Page: <http://www.va.gov/oa&mm/dalc>

Electronics Laboratory

Hearing aid repair actions; loaner hearing aids

Phone: (303) 914-5130
Fax: (303) 914-5149

MS Exchange Address: dalc.lab@mail.va.gov

Acquisition and Materiel Management Division

Purchase and contract actions; inventory management

Phone: (303) 914-5180
Fax: (303) 914-5420

MS Exchange Address: dalc.amm@mail.va.gov

Mailing Address:

Denver Acquisition and Logistics Center
PO Box 25166
Denver CO 80225-0166

Shipping Address:

Denver Acquisition and Logistics Center
155 Van Gordon Street
Lakewood CO 80228-1709

Abbreviations

COMMON TERMS

EA	Each
FT	Foot
HCPCS	Healthcare Financing Administration Common Procedure Coding System
LG	Large
LT	Left
MED	Medium
PKG	Package
PR	Pair
REG	Regular
RM	Ream
RT	Right
STD	Standard

BATTERIES

HP	High Power
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HEARING AID ACCESSORIES

AY	Assembly
BIN	Binaural
COMP	Complete
THK	Thick
XTHK	Extra Thick

PROSTHETIC SOCKS

ACT	Active
CM	Coolmax®
HD	Hip Disarticulation
HVY	Heavy
JZ	Juzo
LGHT	Light
NF	No Fly
WF	With Fly

XLF	Extra Life
XLG	Extra Large
XXLG	Extra Extra Large

ORTHOTIC SOFTGOODS

FLEX	Flexible
L	Large
M	Medium
ML	Medium Large
S	Small
XL/LNG	Extra Large Long
XS	Extra Small

AIDS FOR THE VISUALLY IMPAIRED

ADJ	Adjustable
C/H	C-Handle
CRK	Crook
CRKD	Crooked
M/H	M-Handle
STRT	Straight

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Assistive Devices

Cooper Rand Electrolarynx and Accessories

HCPCS - See Individual Item



⇐Extended Grip

Standard Grip⇒



Manufacturer: Cooper Rand

Electrolarynx

ITEM NAME	PRICE	HCPCS
ELECTROLARYNX-COOPER RAND-STAND Includes: Electrolarynx unit, tone generator, two 40-inch connecting cords. Four 9-volt batteries (ALK1604), 8 soft tubes, 2 capped semi-rigid tubes <i>VENDOR: Luminaud, Inc.</i>	\$384.34	L8500
ELECTROLARYNX-COOPER RAND-EXT Includes: Electrolarynx unit, extended grip tone generator, two 40-inch connecting cords, Four 9-volt batteries (ALK1604), 1 package of mixed tubes - 8 soft, 2 capped, semi-rigid tubes <i>VENDOR: Luminaud, Inc.</i>	\$420.90	L8500

Assistive Devices

Cooper Rand Electrolarynx and Accessories

HCPCS - See Individual Item

Accessories for Cooper Rand

ITEM NAME	DESCRIPTION	QTY PER PKG	PRICE PER PKG	HCPCS
CORD-STD-24-C/R	Standard 24-inch connector cord	1	\$9.80	VA117
CORD-STD-40-C/R	Standard 40-inch connector cord	1	\$9.80	VA117
FILTER-KIT-C/R	Holder and 12 Filter Pelletx	1	\$9.54	VA117
FILTER-PELLETS-C/R	Refill of 12 Pellets	1	\$2.45	VA117
GENERATOR-TONE-C/R	Replacement tone generator	1	\$82.05	VA117
GENERATOR-TONE-EXT-C/R	Replacement tone generator	1	\$120.92	VA117
TUBE-CAPPED-SEMI-RIGID-C/R	4-inch length	10	\$3.42	VA117
TUBE-MIXED-C/R	4-inch length (8 soft & 2 capped semi-rigid)	1	\$3.19	VA117
TUBE-SOFT-PLASTIC-C/R	4-inch length	10	\$2.94	VA117
VOICETTE-HOOK-UP KIT C/R	Amplifier kit	1	\$204.99	VA117

Assistive Devices

Cooper Rand Electrolarynx and Accessories, continued

HCPCS - See Individual Item



Battery Charger

ITEM NAME	DESCRIPTION	QTY PER PKG	PRICE PER PKG	HCPCS
CHARGER-DUAL-9V	Use with NICAD 1604	1	\$11.51	VA116

Batteries (Order through battery program)

ITEM NAME	DESCRIPTION	QTY PER PKG	PRICE PER PKG	HCPCS
NICAD1604	Rechargeable 7.2 volt	1	\$5.29	VA119
ALK1604	Alkaline 9 volt 1604	6	\$0.74	VA119
CZ411	Carbon Zinc 15 volt	1	\$3.26	VA119

Assistive Devices

Servox Electrolarynx (Digital) and Accessories

HCPCS - See Individual Item



Electrolarynx (Digital)

Manufacturer: Siemens

ITEM NAME	PRICE PER PKG	HCPCS
ELECTROLARYNX-SERVOX-COMP-DGL Includes: Two batteries, pouch, dual battery Dcharger with power cord <i>VENDOR: Lauder Enterprise</i>	\$467.63	L8500

Accessories for Servox

ITEM NAME	DESCRIPTION	QTY PER PKG	PRICE PER PKG	HCPCS
CAP-SCREW-DIGITAL	Top screw cap (complete with rings, membrane and disks)	1	\$49.45	VA117
CONNECTOR-ORAL	Adapter and 2 oral connector tubes	1 Adapter, 2 tubes	\$10.75	VA117
CORD/POWER	Power Cord (not included with charger)	1	\$5.38	VA117
KIT-PROGRAMMING-DIGITAL	Software, programming cable and sleeve	1	\$113.95	L9900
COVER-BATTERY	Bottom cover	1	\$19.35	VA117
FILTER-FOAM	Foam filter for larynx	10	\$4.09	VA117
RING-O	“O” ring	1	\$1.08	VA117
TUBE-ORAL-DENTAL-CON	Oral connector tube (white)	1	\$0.07	VA117
TUBE-ORAL-DENTAL-CLR-CON	Oral connector tube (clear)	1	\$0.22	VA117

Assistive Devices

Servox Electrolarynx and Accessories, continued

HCPCS - See Individual Item



Battery Charger

ITEM NAME	DESCRIPTION	QTY PER PKG	PRICE PER PKG	HCPCS
CHARGER-DUAL-SERVOX	Use with NIMHSERVOX	1	\$135.45	VA116

Batteries

(Order through battery program)

ITEM NAME	DESCRIPTION	QTY PER PKG	PRICE PER PKG	HCPCS
NIMHSERVOX	Rechargeable 7.2 volt	1	\$6.39	L8505

Assistive Devices

Trutone Electrolarynx and Accessories



ELECTROLARYNX

ITEM NAME	PRICE	HCPCS
ELECTROLARYNX-TRUTONE-COMPLETE Includes: Smart charger, two bgatteries (rechargeable 9 volt), oral connector and one pack of oral straws <i>VENDOR: Griffin Laboratories</i>	\$451.50	L8500
ELECTROLARYNX-TRUTONE-BASIC Includes: basic charger, 2 rechargeable 9 volt batteries, oral connector and pack of oral straws. <i>VENDOR: Griffin Laboratories</i>	\$408.50	L8500

Assistive Devices

Lauder Enterprise
4754 Shavano Oak Suite 104
San Antonio TX 78249-4027\

Telephone: 800-388-8642
Fax: 210-492-1584

Contract #: V791P-0322

Small

DUNS #: 84-093-1083
TIN #: 74-2691741

Luminaud Inc.
8688 Tyler Blvd.
Mentor, OH 44060

Telephone: 800-255-3408 or
440-255-9082
Fax: 440-255-2250

Contract #: V791P-0324

Small Disadvantaged

DUNS #: 06-604-6764
TIN #: 34-1268969

Assistive Devices

Griffin Laboratories
27636 Ynez Road #17-199
Temecula, CA 92591

Telephone: 800-330-5969 or 909-695-2511
Fax: 909-587-0359

Contract #: V791P-0323

Small

DUNS #: 01-686-5375
TIN #: 33-0677468